Highline New Equipment Limited Warranty Policy

One (1) Year / 12 Months - Parts and Labour

Highline Manufacturing (hereinafter "Highline") warrants this new product of Highline's manufacturer to be free from defects in material and workmanship, under normal use and service for one (1) full year after initial purchase/retail sale. Highline will warrant its product for one (1) year parts and labor, if performed by a qualified Dealer. This Limited Warranty shall apply only to complete machines of Highline's manufacture. Parts are covered by a separate Limited Warranty.

EQUIPMENT AND ACCESSORIES NOT OF HIGHLINE'S MANUFACTURE ARE WARRANTED ONLY TO THE EXTENT OF THE ORIGINAL MANUFACTURER'S WARRANTY AND SUBJECT TO THEIR ALLOWANCE TO HIGHLINE ONLY IF FOUND DEFECTIVE BY SUCH MANUFACTURER.

During the Limited Warranty period specified above, any defect in material or workmanship in any warranted item of Highline Equipment not excluded below shall be repaired or replaced at Highline's option without charge by any authorized independent Highline Dealer. An authorized Dealer must make the warranty repair or replacement. Labour is paid in accordance with Highline's Labour reimbursement policy. Highline reserves the right to supply remanufactured replacement parts as it deems appropriate.

RETAIL PURCHASER RESPONSIBILITY

This Limited Warranty requires proper maintenance and periodic inspections of the Equipment as indicated in the Operator's Manual furnished with each piece of new Equipment. The cost of routine or required maintenance and services is the responsibility of the retail purchaser. The retail purchaser is required to keep documented evidence that these services were performed. This Highline New Equipment Limited Warranty may be subject to cancellation if the above requirements are not performed.

EXCLUSIONS AND LIMITATIONS

The warranties contained herein shall NOT APPLY TO:

- 1. Any defect which was caused (in Highline's sole judgement) by other than normal use and service of the Equipment, or by any of the following:
 - a. accident
 - b. misuse or negligence
 - c. overloading
 - d. of reasonable and proper maintenance
 - e. improper repair or installation
 - f. unsuitable storage
 - g. non-Highline approved alteration or modification
 - h. natural calamities
 - I. vandalism
 - j. parts or accessories installed on Equipment which were not manufactured or installed by Highline authorized Dealers
 - k. the elements
 - I. collision or other accident.
- 2. Any Equipment whose identification numbers or marks have been altered or removed.
- 3. Any Equipment which any of the required or recommended periodic inspection or services have been performed using parts not manufactured or supplied by Highline or meeting Highline Specifications including, but without limitation, lubricants (oil, grease), belt lacings, and hydraulic fluids.
- 4. Any Equipment used in demonstrations not performed by a Highline Dealer. Warranty will be at the discretion of Highline for all other demonstration warranty.





- 5. New Equipment delivered to the retail purchaser in which the warranty registration has not been completed and returned to Highline within ten (10) days from the date of purchase.
- 6. Any defect that was caused (in Highline's sole judgement) by operation of the Equipment not abiding by standard operating procedures outlined in the Operator's Manual.
- 7. Tire Limited Warranties and support are the responsibility of the respective product's manufacturer.
- 8. Transportation costs, if any, of transporting to the Highline Dealer.
- 9. In no event shall Highline's liability exceed the purchase price of the product.
- 10. Highline shall not be liable to any person under any circumstances for any incidental or consequential damages (including but not limited to, loss of profits, out of service time and damage to equipment which this equipment may be attached) occurring for any reason at any time.
- 11. Diagnostic and overtime Labour premiums are not covered under this Limited Warranty Policy.
- 12. Depreciation damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, and/or lack of proper protection during storage.
- 13. Accessory systems and electronics not of Highline's manufacture are warranted only to the extent of such manufacturer's respective Limited Warranty if any.
- 14. Wear items which are listed by product group below:

COMMON WEAR ITEMS

Roller chain, sprockets, clutches, shear bolts, clutch components, chains, belts, gearbox housings bolts/torqued parts, flails, feed roller belting, coupler chain, DRV couplers, bogie wheels, apron tines and hoses, blades and blade pans, blade bolts and nuts, skid shoes, chain guards, clutches and clutch components.

PARTS WARRANTY

Parts replaced in the warranty period will receive the balance of the one year New Equipment Limited Warranty.

Replacement parts after the original machine warranty are warranted to be free from defects of material for ninety (90) days or the part will be repaired or replaced, without Labour coverage for removal and reinstallation.

EXCLUSION OF WARRANTIES

UNLESS OTHERWISE REQUIRED BY LAW, AND EXCEPT FOR THE WARRANTIES EXPRESSLY AND SPECIFICALLY MADE HEREIN, HIGHLINE MAKES NO OTHER WARRANTIES, AND ANY POSSIBLE LIABILITY OF HIGHLINE HEREIN UNDER IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE. HIGHLINE RESERVES THE RIGHT TO MODIFY, ALTER AND IMPROVE ANY PRODUCT WITHOUT INCURRING ANY OBLIGATION TO REPLACE ANY PRODUCT PREVIOUSLY SOLD WITH SUCH MODIFICATION. NO PERSON IS AUTHORIZED TO GIVE ANY OTHER WARRANTY, OR TO ASSUME ANY ADDITIONAL OBLIGATION ON HIGHLINE'S BEHALF.



